

OPERATORS AND PARTS MANUAL MODEL 8625, CHIPPER



MANUFACTURER OF OUTDOOR POWER EQUIPMENT

Products for Turf & Lawn care, Rental, Construction, Tree care, Wood Processing, Nursery & Farm Industries

Other Salsco Equipment

3-1/2" - 18", Gas, Diesel, and P.T.O, Wood/Brush Chippers

Chipper Shredder Vacuum - Tailgate & Truckloader Vacuums up to 65 HP

Shaving Mills - Gas and Electric Greens Rollers

***Quality of Workmanship, Innovative
Design, Built to Last!***

105 School House Road
Cheshire, CT 06410 U.S.A.
800-872-5726, 203-271-1682, 203-271-2596 (Fax)
sales@salsco.com, www.salsco.com

TABLE OF CONTENTS

MODEL 8625 WOOD BRUSH/CHIPPER

COVER & TABLE OF CONTENTS.....Pages 1 – 2

STATEMENT OF FACT Page 3

SPECIFICATIONS & FEATURESPage 4

MACHINE REGISTRATIONPage 5

SAFETY & OPERATING INSTRUCTIONSPages 6 - 9

SERVICE & MAINTENANCE INSTRUCTIONSPage 10

PARTS DIAGRAMSPages 11 - 15

... TORQUE CHARTSPage 16

WARRANTY POLICY AND PROCEDUREPage 17

COPY OF WARRANTY CLAIM FORM.....Page 18

SERVICE SCHEDULE LOGPage 19

SALSCO, INC.

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STATEMENT OF FACT

You have just purchased the highest quality, most dependable, Chipper on the market today. This unit has the ability to meet exact standards and perform for years with minimum downtime. HOWEVER, it cannot read nor will it understand this manual no matter how long you leave it on top of the machine.

It is your responsibility to read and understand this manual; it is also your responsibility to be certain this information is passed along to anyone who is expected to operate this equipment. Should you choose not to read, understand and pass along the information provided you, please expect equipment failure and possible injuries to persons around this equipment.

For the safety of the operator, it is **imperative** that this manual is carefully read and understood.

Once you have read this manual, it is your responsibility to be sure that all new operators read and understand this manual, especially all cautions stated.

As a manufacturer of equipment, we have a responsibility to design a safe piece of equipment. **NOTE:** The important safeguards and instructions in this manual are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense, caution, and care are factors, which cannot be built into any product. These factors must be supplied by the person(s) caring for and operating this equipment.

ONLY YOU CAN PREVENT ACCIDENTS!

SPECIFICATIONS & FEATURES

The Salsco Model 8625 Chipper, like all Salsco products, is ruggedly built to withstand high volume usage by the rental; commercial lawn care and tree care industries. Standard equipment includes heavy-duty diamond plate fenders with safety light guards, stop, directional and safety lights, large 26" diameter high-speed tires, lockable tool box, lockable battery box, lockable gas and hydraulic fuel tanks. Orange polyester power coated paint offers protection against ultra violet discoloration, outdoor weatherability and resists most chemicals.

The trailer frame, constructed of 3" x 2" x 1/4" wall rectangular steel tube, continuous welded for strength and gusseted where needed, provides years of towing ease. The 2,400 lb. Torflex Axle features an independent suspension, cushioned with rubber, providing a smooth, quiet ride with no transfer of road shock from one wheel to the other.

Model 8625 has an in feed opening of 6" x 12" to eliminate most pruning of limbs. It will handle Christmas trees, palm fronds, vines and leafy material with ease. There are two bed knives, one horizontal and one vertical to prevent material such as fronds and vines from wrapping around the feed roll. Our feed roll has alternating blades of teeth and cutter blades; teeth for hard wood and cutter blades for softwood and it measure 7" in diameter by 12" long. Speed of the hydraulic feed is easily adjusted at the hydraulic pump and can be controlled by the control bar positioned at the top of the chipper infeed chute to forward/neutral/reverse. The chipper disc is 1" thick by 26" diameter and mounted on a 2" diameter steel shaft with six exhaust blades.

Safety is always our number one concern at Salsco. With the infeed pan down, the feed roll is 61" from the edge of the pan. The operator would have to work very hard to get a leg or arm caught in the feed roll. Also provided on each machine is a full set of safety decals.

Simple and safe operation, easy to maintain, and built to last!

Salsco, Model 8625, 6" x 12" Chipper!

MACHINE REGISTRATION

MANUFACTURED BY:

SALSCO, INC.
105 School House Rd., Cheshire, CT 06410
800-872-5726, 203-271-1682, 203-271-2596 (Fax)
sales@salsco.com www.salsco.com

THIS MANUAL COVERS MODEL (s): 8625, 25 HP Kohler, 6" x 12" Chipper

This company reserves the right to discontinue, add improvements to, or change the design of any model or product at any time without obligation to improve existing machines, either by changing the design or adding new parts.

It has been and will continue to be the policy of SALSCO to update existing machines at its own discretion. Whenever possible, new designs will be made in such a way that they can be "Retro Fit" if so desired.

Record in the space provided below the model and serial number of this unit. Please retain these numbers for future reference.

No parts orders will be accepted **WITHOUT MODEL NUMBERS OR PART NUMBERS**. All part numbers are listed in this manual.

Serial Number

Model Number

NOTE: Be sure to complete your warranty card. This will insure immediate processing of any warranty claims.

READ AND UNDERSTAND THIS MANUAL
BEFORE STARTING THE MACHINE

1/06

CAUTIONS

READ THOROUGHLY THE OPERATOR SAFETY INSTRUCTIONS ON THE FOLLOWING THREE PAGES, WHICH ARE THE AMERICAN NATIONAL STANDARD OF POWERED SHREDDERS/GRINDERS, SAFETY SPECIFICATIONS PROVIDED BY ANSI AND THE O.P.E.I.

THE FOLLOWING CAUTIONS ARE PROVIDED BY SALSCO AS A QUICK REFERENCE ONLY AND ARE NOT MEANT TO REPLACE THE PRECAUTIONS ON THE FOLLOWING PAGES.

1. **ALWAYS** use protective eyewear when machine is in operation.
2. **ALWAYS** use gloves and wear ear protection when machine is in operation.
3. **NEVER** put hands, legs or any part of your body into or near Chipper intake or discharge openings.
4. **NEVER** run with guards removed.
5. **ALWAYS** allow machine to cool off, remove key and put engine in neutral before attempting any maintenance or repair.
6. **BE SURE** machine has stopped completely, engine is off, key is removed and spark plug is disconnected before attempting any service or maintenance.
7. **NEVER** stand in front of chipper infeed hopper. It is possible for a chip or piece of wood to be thrown out.
8. **BE SURE** the machine is parked on a dry level surface before starting operation.
9. **DO NOT** operate with loose clothing or long unrestrained hair. Be sure vines and branches are not wrapped around your body parts.
10. **DO NOT** operate on ice or any other slippery surface. Be sure area around machine is clear and clean. You do not want to trip into the machine.
11. **NEVER** leave machine running unattended, especially around youngsters or persons not instructed in the safe operation of this machine.
12. **READ** and understand federal guidelines provided with this manual.

BRUSH CHIPPERS
ANSI Z133.1-2006
American National Standard for Arboricultural Operations
Safety Requirements

5.3 Brush Chippers

- 5.3.1 The items contained in section 5.1 shall always be included in the review of this section.
- 5.3.2 Access panels (for example, guards) for maintenance and adjustment, including discharge chute and cutter housing, shall be closed and secured prior to starting the engine of brush chippers. These access panels shall not be opened or unsecured until the engine and all moving parts have come to a complete stop (see Annex C, General Safety Procedures That Apply to All Tree Work).
- 5.3.3 Rotary drum or disc brush chippers not equipped with a mechanical infeed system shall be equipped with an infeed hopper not less than 85 inches (2.15 m) measured from the blades or knives to ground level over the center line of the hopper. Side members of the infeed hopper shall have sufficient height so as to prevent workers from contacting the blades or knives during operations.
- 5.3.4 Rotary drum or disc brush chippers not equipped with a mechanical infeed system shall have a flexible anti-kickback device installed in the infeed hopper to reduce the risk of injury from flying chips and debris.
- 5.3.5 Chippers equipped with a mechanical infeed system shall have a quick-stop and reversing device on the infeed system. The activating mechanism for the quick-stop and reversing device shall be located across the top, along each side, and close to the feed end of the infeed hopper within easy reach of the worker.
- 5.3.6 Vision, hearing, and/or other appropriate personal protective equipment shall be worn when in the immediate area of a brush chipper in accordance with section 3.4, Personal Protective Equipment.
- 5.3.7 Arborists, mechanics, and other workers shall not, under any circumstances, reach into the infeed hopper when the cutter disc, rotary drum, or feed rollers are moving.
- 5.3.8 When trailer chippers are detached from the vehicles, they shall be chocked or otherwise secured in place.
- 5.3.9 When in a towing position, chipper safety chains shall be crossed under the tongue of the chipper and properly affixed to the towing vehicle.
- 5.3.10 See section 8.6, Brush Removal and Chipping, for additional requirements.

BRUSH REMOVAL AND CHIPPING
ANSI Z133.1-2006
American National Standard for Arboricultural Operations
Safety Requirements

8.6 Brush Removal and Chipping

- 8.6.1 Traffic control around the jobsite shall be established prior to the start of chipping operations along roads and highways (see section 3.2, Traffic Control Around the Jobsite).
- 8.6.2 Brush and logs shall not be allowed to create hazards in the work areas.
- 8.6.3 To prevent an entanglement hazard, loose clothing, climbing equipment, body belts, harnesses, lanyards, or gauntlet-type gloves (for example, long-cuffed lineman's or welder's gloves) shall not be worn while operating chippers.
- 8.6.4 Personal protective equipment shall be worn when in the immediate area of chipping operations in accordance with section 3.4, Personal Protective Equipment, of this standard.
- 8.6.5 Training shall be provided in the proper operation, feeding, starting, and shutdown procedures for the chipper being used.
- 8.6.6 Maintenance shall be performed only by those persons authorized by the employer and trained to perform such operations.
- 8.6.7 Brush and logs shall be fed into chippers, butt or cut end first, from the side of the feed table center line, and the operator shall immediately turn away from the feed table when the brush is taken into the rotor or feed rollers. Chippers should be fed from the curb-side whenever practical.
- 8.6.8 The brush chipper discharge chute or cutter housing cover shall not be raised or removed while any part of the chipper is turning or moving. Chippers shall not be used unless a discharge chute of sufficient length or design is provided that prevents personal contact with the blades (see Annex C, General Safety Procedures That Apply to All Tree Work).
- 8.6.9 Foreign material, such as stones, nails, sweepings, and rakings, shall not be fed into chippers.
- 8.6.10 Small branches shall be fed into chippers with longer branches or by being pushed with a long stick.
- 8.6.11 Hands or other parts of the body shall not be placed into the infeed hopper. Leaning into or pushing material into infeed hoppers with feet is prohibited.
- 8.6.12 While material is being fed into the chipper infeed hopper chute, pinch points continually develop within the material being chipped and between the material and machine. The operator shall be aware of this situation and respond accordingly.
- 8.6.13 When feeding a chipper during roadside operations, the operator shall do so in a manner that prevents him or her from stepping into traffic or being pushed into traffic by the material that is being fed into the chipper.
- 8.6.14 When using a winch in chipper operations, the operator shall ensure that the winch cable is properly stored before initiating chipper operations.
- 8.6.15 Refer to section 5.3, Brush Chippers, for additional information.

OPERATING INSTRUCTIONS

1. Be sure all guards are in place.
2. Check all chambers to be sure they are free and clear of debris.
3. Set direction of discharge chute.
4. Set feed handle in reverse position.
5. Check engine oil and fuel levels, as per engine manufacturer specifications.
6. Set engine throttle just above idle, and set choke.
7. Start engine and let idle for a few minutes to warm up. Open chipper feed tray at this time.

HINTS

1. When operating machine, stand off to the side of the feed hopper when feeding wood into the machine. **NEVER STAND DIRECTLY IN FRONT OF THE HOPPER WHEN FEEDING WOOD INTO THE MACHINE.**
2. When using the chipper and you have a short piece of wood bouncing around and not being grabbed by the feed roll, **LEAVE IT! DO NOT TRY TO PUSH IT THROUGH WITH ARMS OR LEGS!** The next limb will push it through.
3. When through with the job let the engine run at full RPM, making sure all material is run through the machine before shutting it down. This will prevent any injuries from flying debris when the machine is started up at the next job.

**WHILE PERFORMING MAINTENANCE OR REPAIR, ALWAYS REMOVE
KEY FROM ENGINE AND REMOVE SPARK PLUG WIRE**

SERVICE SCHEDULE

1. **Engine** - follow service maintenance schedule set forth by the manufacturer in the engine manual.
2. **Grease** all main bearings once a day. **DO NOT OVER GREASE.** Wipe extra grease off bearings.
3. Be sure to **clean** entire machine, especially around engine after using. Should it become necessary to remove the exhaust chute, either to sharpen the blades or to clean out the machine, **REMOVE SPARK PLUG WIRES AND KEY FROM ENGINE. NEVER TURN ENGINE OVER WHILE EXHAUST CHUTE IS REMOVED.**
4. **Sharpen/change chipper blades: REMOVE KEY FROM ENGINE. REMOVE SPARK PLUG WIRE.** Pull pin on impeller housing, open clamshell. Rotate until chip blades are in line with the opening. **DO NOT** reach in and hold impeller with your hand, instead use a piece of 2" x 4" wood to push impeller to desired position. Clean any debris from chip blade pockets to insure proper seating when replacing blades. When you replace blades, be sure to use Locktite. We use Locktite, Blue 242, removable at the factory. It is also advisable to discard bolts and use new ones. Sharpen blades as you would sharpen a lawn mower blade, under angle edge only. Sharpen blades as evenly as possible. **CALL SALSCO ABOUT OUR SHARPENING SERVICE. 800-872-5726**
5. **Bed knife adjustment** on hydraulic feed machines is .070, and should be checked every time blades are installed or replaced. **NOTE:** Check distance from each blade.
HINT: It is strongly recommended to have a set of blades and screws on the shelf, to prevent downtime while blades are being sharpened.
HINT: Blades need sharpening after approximately 8 - 15 hours of use.
6. **Check belt for wear and or adjustment:** Belt needs adjustment when belt is loose. Adjust belt as follows: Remove key from engine and spark plug wire, remove inspection door and check belt tension.

SERVICE SCHEDULE	AS NEEDED	DAILY	WEEKLY	MONTHLY
CHECK WHEEL BEARINGS	X	-	-	-
CHECK LUG NUTS	X	-	-	-
CHECK LIGHTS	X	X	-	-
CHECK ENGINE OIL	X	X	-	-
CLEAN MACHINE	X	X	-	-
GREASE INFEED ROLL BEARING	X	X	-	-
GREASE DISC SHAFT BEARING	X	X	-	-
SHARPEN CHIPPER BLADES	X OR	-	X	-
CHECK & ADJUST BED KNIFE	X OR	-	X	-
CHECK TIRE AIR PRESSURE	X	-	-	X
CHECK ALL NUTS & BOLTS	X	X	-	-
CHECK ENGINE BELT TENSION	X	-	X	-
CHECK HYDRAULIC OIL	X	-	-	X
CHECK HYDRAULIC HOSES	X	-	-	X

NEVER, UNDER ANY CIRCUMSTANCES START THE ENGINE WHEN UNIT IS OPEN OR AT ANY TIME DURING SERVICE OR ROUTINE MAINTENANCE

ITEM #	DESCRIPTION	PART #	QTY.
9	Impeller, Assembly	0105040	1
9-2	Blade, Chipper 1/4"	0405016	4
9-3	Screws (3) per Blade	0346150	3
13	Plate, Bearing Mtg.	0241643	2
59	Bearing, Pillow Block	0303032	2

UNITS WITH ACCESS DOOR ON HOUSING USE THE ABOVE LISTED PARTS WHEN REPLACING BLADES

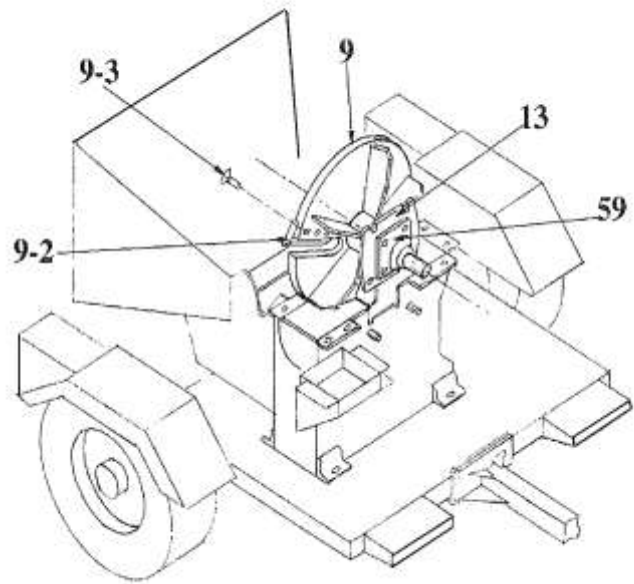
UNITS WITH FLIP OVER HOUSING USE THE FOLLOWING PARTS WHEN REPLACING BLADES

DESCRIPTION	PART #	QTY.
Blade, Chipper 3/8"	0305057	4
Bolts	0346152	12
Washer, Lock	0353012	12
Nuts, Lock	0338151	12

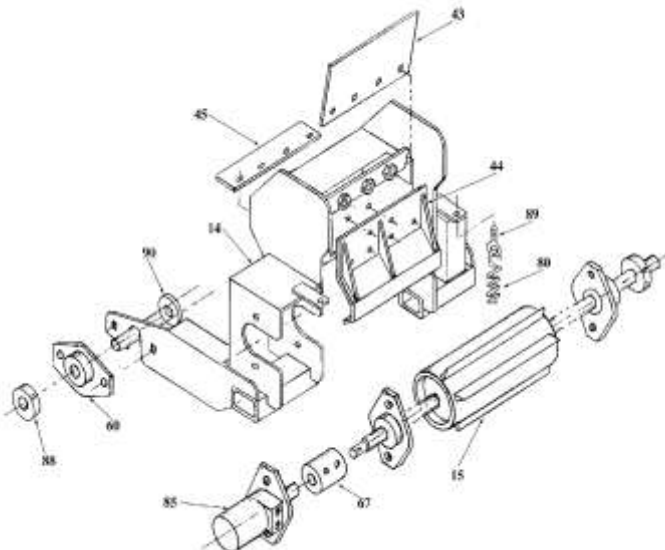
NOTE: AFTER S/N 0931, ALL UNITS WILL HAVE 1/2" x 4" CHIPPER BLADES INSTALLED.

ITEM #	DESCRIPTION	PART #	QTY.
9-2	Chipper Blade, 1/2"	0305090	4
	Bolt	0346487	12
	Washer	0353012	12
	Nut	0338154	12

IMPELLER ASSEMBLY



POWER FEED ROLL ASSEMBLY



ITEM #	DESCRIPTION	PART #	QTY
14	Frame, Power Feed	0219069	1
15	Power Feed Roll	0254028	1
43	Guard, Upper Rubber Flap	0421073	1
44	Guard, Feed Roll Debris	0221136	1
45	Guard, Feed Roll Rubber Flap	0421088	1
60	Bearing	0303031	4
67	Hub, 1" I.D.	F185	1
80	Spring, Extension	0350018	2
85	Motor, Hydraulic Drive	0330058	1
88	Collar, Set	0311002	2
89	Eye Bolt	0346860	2
40	Washer, Flat	0353120	2

ANVIL/BED KNIVES

ITEM #	DESCRIPTION	PART #	QTY
10	Housing, Lower Assy.	0228101	1
16	Bed Knife, Horizontal	0441581	1
17	Bed Knife, Vertical	0441582	1

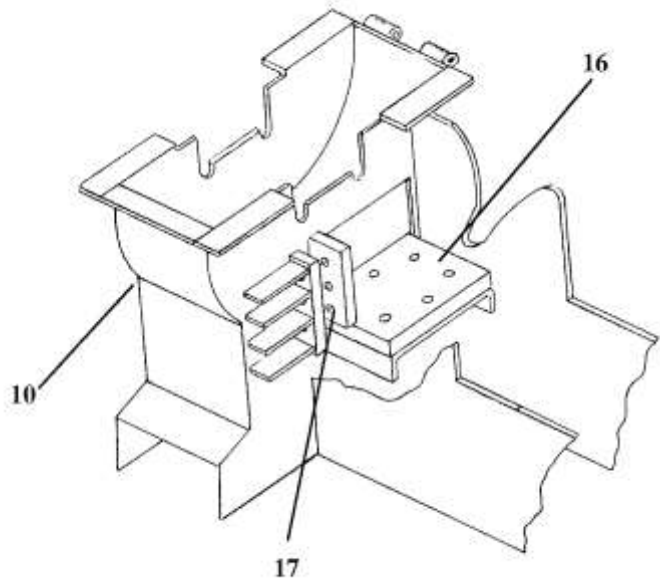
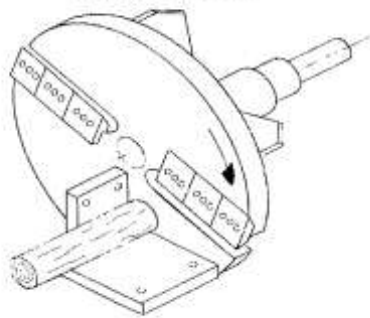
HARDWARE FOR BED KNIVES

Washers, Lock	0353005	7
Washers, Flat	0353129	7
Bolt, Hex Head	0346403	7

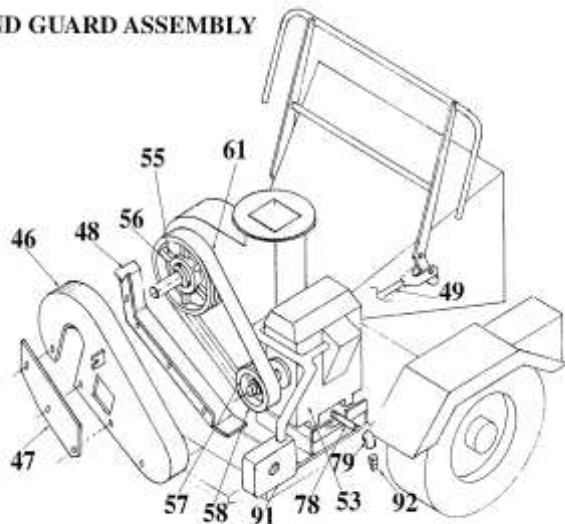
ADJUSTMENT BOLT FOR HORIZONTAL BED KNIFE

Bolt	0346414	1
Nut, Hex	0338005	1

BED KNIVES POSITION ILLUSTRATION

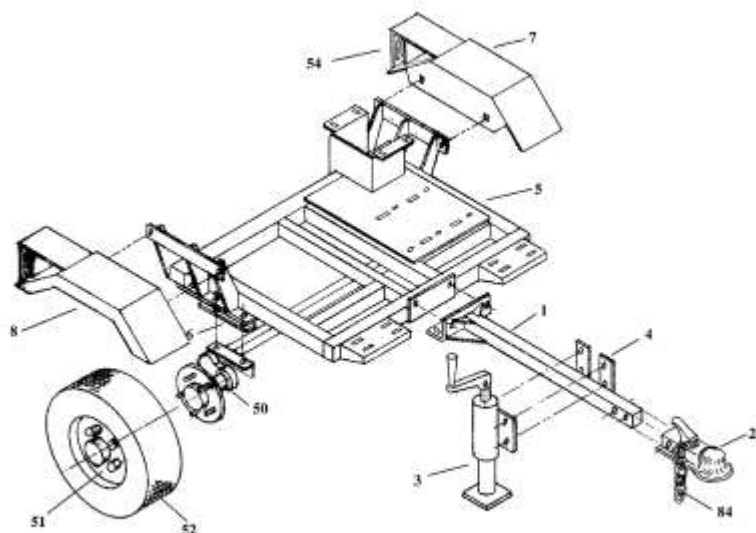


DRIVE AND GUARD ASSEMBLY



ITEM #	DESCRIPTION	PART #	QTY
46	Guard, Assembly	0221089	1
47	Guard, Plate	0471023	1
48	Guard, Lower	0221092	1
49	Cable, Push/Pull, 72"	0308022	1
53	Engine, 25 HP Kohler	0337048	1
55	Sheave	0342043	1
56	Bushing, SK	0342029	1
57	Sheave	0342026	1
58	Bushing, SD	0342034	1
61	Belt, Model 8625	0304038	1
78	Nipple, 3/8 NPT	0317099	1
79	Elbow, 3/8 HPT 90°	0317100	1
91	Muffler	0337032	1
92	Plug, 3/8 NPT	0317101	1

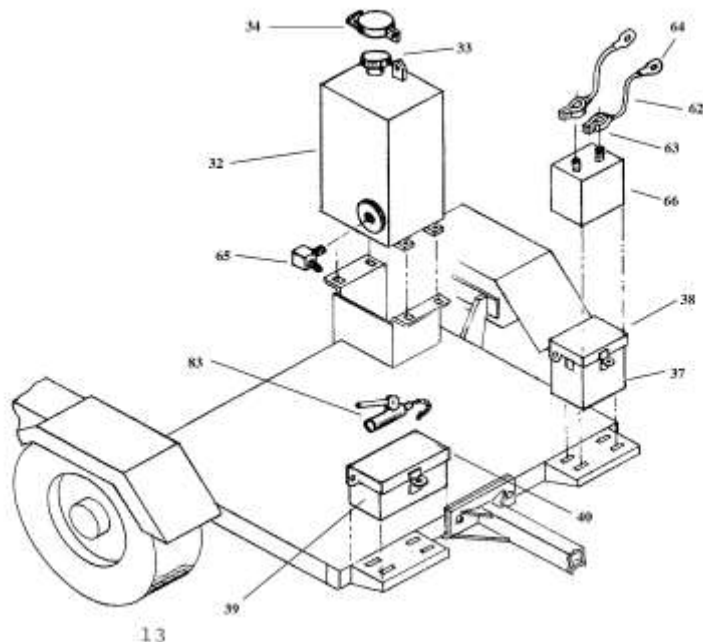
TRAILER AND FRAME ASSEMBLY



ITEM #	DESCRIPTION	PART #	QTY
1	TOW BAR ASSEMBLY	0225012	1
2	COUPLER, 2" BALL	0325007	1
ITEM # 3 - JACK - TWO STYLES USED: EITHER BRACKET MOUNTED (SHOWN) OR TOP WIND (NOT SHOWN)			
3	Jack, Swivel	0369001	1
	Jack, Top Wind	0369006	1
4	Jack Mount Bracket	0369002	1
5	Tow Frame Assembly	0219070	1
6	Axle Spacer	0449067	4
7	Left Fender	0216011	1
8	Right Fender	0216012	1
50	Axle Assembly	0302075	1
51	Lug Nuts	0338306	10
52	Tire/Wheel Assembly	0354025	2
54	Trailer Light Kit	0361006	1
84	Safety Chain	0309018	1

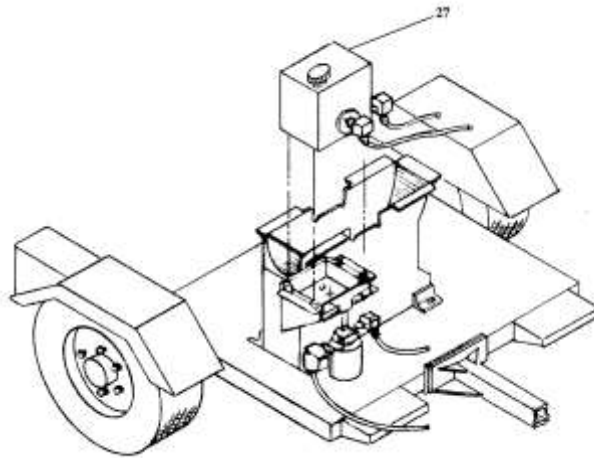
ITEM#	DESCRIPTION	PART #	QTY
32	Tank, Gas (Steel)	0252011	1
32	Tank, Fuel (Poly-Marine) S/N 3160 and Up (Not Retro-Fit)	0352102	1
32	Tank, Fuel (Poly-Marine) Before S/N 3160	0352006	1
33	Cap, Gas/Oil	0318004	2
34	Cap, Locking Gas/Oil	0271024	2
37	Box, Battery	0280001	1
38	Cover, Battery Box	0271020	1
39	Box, Tool	0280002	1
40	Cover, Tool Box	0271021	1
62	Cable, Battery	0315057	2
63	Top Post Terminal	0315058	2
64	Eyelet Cable	0315059	2
65	Barb	0317097	1
66	Battery	0315060	1
83	Grease Gun (Optional)	0369004	1

GAS TANK AND ACCESSORIES ASSEMBLY

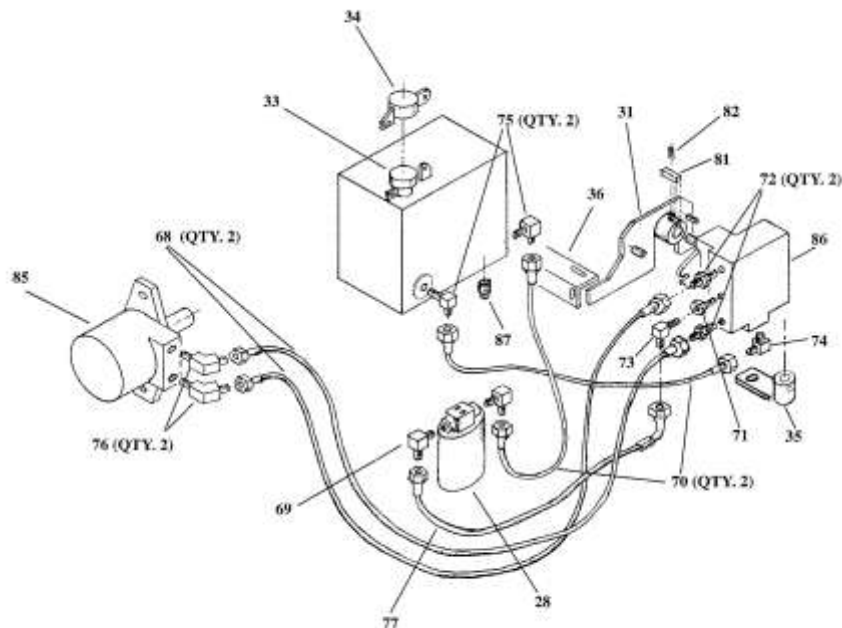


HYDRAULIC COMPONENTS

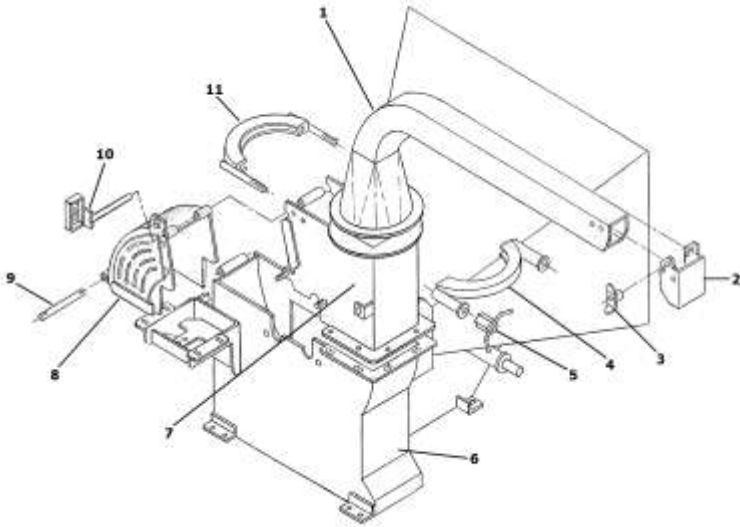
ITEM #	DESCRIPTION	PART #	QTY
27	Tank, Hydraulic Oil	0252012	1



ITEM #	DESCRIPTION	PART #	QTY	ITEM #	DESCRIPTION	PART #	QTY
28	Hydraulic Filter	0318002	1	72	Adapter	0317058	1
31	Bracket, Hydraulic Pump	0406289	1	73	Adapter	0317069	1
33	Cap, Gas/Oil	0318004	2	74	Adapter	0317064	4
34	Cap, Locking Gas/Oil	0271024	2	75	Adapter, 90 Degree	0317053	2
35	Lever, Hydraulic Pump	0433042	1	76	Adapter, 45 Degree	0317098	2
36	Bracket, Guard Mtg.	0476054	1	77	Hose, Hydraulic 31"	0327028	1
68	Hose, Hydraulic 42"	0327070	2	81	Key, Woodruff	0331502	1
69	Adapter, 90 Degree	0317040	2	82	Set Screw	0346276	2
70	Hose, Hydraulic 18"	0327036	2	85	Motor, Hydraulic	0330058	1
71	Adapter	0317030	2	86	Pump, Hydraulic	0330021	1
				87	Plug, 1/4 NPT	0317070	2



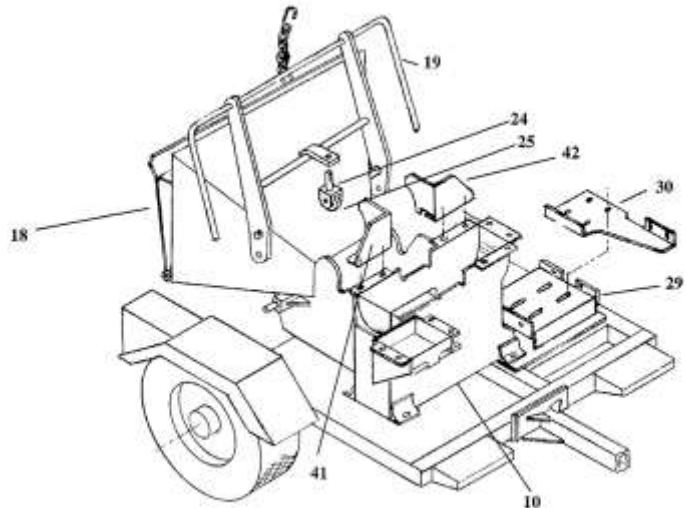
UPPER EXHAUST ASSEMBLY



ITEM#	DESCRIPTION	PART #	QTY
1	Discharge Chute	0226031	1
2	Chute Deflector	0426028	1
3	Wing Nut	0238500	1
4	Clamp, Front Half	0210067	1
5	Wing Nut, Chute Clamp	0238501	2
6	Housing, Impeller, Lower	0228128	1
7	Housing, Impeller, Upper (Fixed)	0228129	1
8	Housing, Impeller, Upper (Movable)	0228130	1
9	Hinge Pin, Lower Hsg.	0440050	1
10	Pin, Locking	0240051	1
11	Clamp, Rear Half	0210168	1

LOWER HOUSING ASSEMBLY

ITEM #	DESCRIPTION	PART #	QTY
10	Housing Lower Assembly	0228101	1
18	Lid Assembly	0271018	1
19	Power Feed Handle Assembly	0223031	1
24	Yoke, Detent Bracket	0274004	1
25	Bearing, Ball	0303034	1
29	Mount, Engine	0276014	1
30	Mount, Engine & Muffler	0276020	1
41	Guard, Right Wing	0221070	1
42	Guard, Left Wing	0421072	1

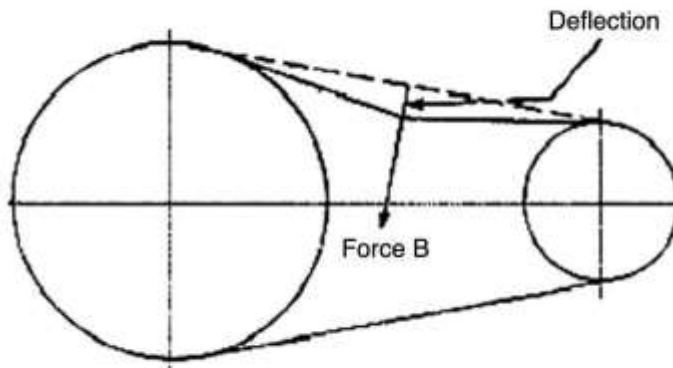


Below is a quick reference chart for various “Flat Head Cap Screws” and the torque recommendations.

VALUES ARE STATED IN FOOT POUNDS

BOLT SIZE	Thds Per Inch	SAE Grade 5	SAE Grade 8
1/4	20	10	14
	28	---	---
5/16	18	19	29
	24	---	---
3/8	16	33	47
	24	---	---
7/16	14	54	78
	20	---	---
1/2	13	78	119
	20	---	---
9/16	12	114	169
	18	---	---
5/8	11	154	230
	11	---	---
3/4	10	257	380
	10	---	---
7/8	9	382	600
	9	---	---
1	8	587	700
	8	---	---

Drive Belt Tension Measurement by Deflection



Deflection should be 3/8" when 8-12 lbs. push is applied at "B"

WARRANTY POLICY

Please remember to complete and return your Warranty Card and Dealer Delivery Report. Warranty Claims will not be considered if the Warranty Card and Dealer Delivery Report have not been returned to Salsco.

Your Salsco Commercial or Turf Equipment product is a commercial type product and is normally manufactured and sold for commercial or industrial use. **Salsco will, for the original purchaser, for one (1) year from the date of purchase (90 days if used for rental purposes) repair or replace, free of charge, any SALSCO part or parts found to be defective in material, workmanship or both.** Any transportation or shipping charges will be borne by the purchaser. If, during the warranty period stated above, the product does not function properly due to defect, simply contact Salsco and follow the Warranty Procedures included in this manual.

This warranty **does not** include:

- Incidental or consequential damages and is exclusive of any implied warranties.
- Normal maintenance parts, including, but not limited to hoses, chains, belts, filters, lubricants, etc.
- Parts or components, which are covered under the original manufacturer warranty, including, but not limited to engines, pumps, and motors.

WARRANTY PROCEDURE

In order for Salsco to consider your warranty claims in a timely manner you must follow the simple procedures listed below:

MACHINE OR PART FAILURE

- Call our service department for helpful instruction on how to correct or repair the problem. Preventive maintenance will also be suggested.
- When ordering parts for Warranty issues, you **MUST** retain possession of the old parts in question until notified with respect to returning the parts to Salsco or other disposition.
- Warranty Claims **MUST** be filed within 30-days from completion of the work performed. Contact our office for an electronic warranty claim form.
- Fill in all information requested on warranty claim form, a copy of which is included in this manual, (date of purchase, company name, address, etc.). List all parts used. Make sure part numbers are correct. You can obtain these from your manual. (include good description of problem; i.e. "leaking from spool" rather than "leaking").
- It is our goal to consider and reach a disposition on each Warranty Claim within 30-days from the date that it is received. Therefore it is important that you respond promptly to any request for further information. Claims with no response to inquiries will be closed as "**denied for lack of response**" 90-days from the date of request.
- Email, Fax or Send Warranty Claim form to our Warranty Department. – **Warranty on parts most often requires return of the parts that were replaced. DO NOT DISCARD OLD PARTS UNTIL YOU HAVE RECEIVED A DETERMINATION AS TO WHETHER THESE PARTS MUST BE RETURNED.**
- Our Warranty Department will contact and instruct you on how to return the Parts to Salsco on an RA #. Returns **MUST** be made within 30-Days from issuance of RA #. **FREIGHT CHARGES ON RETURN OF PARTS IS THE RESPONSIBILITY OF THE CUSTOMER.** Normal pre-delivery adjustments are not covered under warranty. Labor Warranties are based on reasonable time allowances as determined by Salsco, Inc. and paid at 75% of posted labor rate. **TRAVEL TIME IS NOT REIMBURSED UNDER THE WARRANTY POLICY.**
- Be sure to put the RA form inside the box that you are shipping back, also be sure to put on the outside of the box "Return of Goods" and the RA #.
- Ship returns via a traceable method such as UPS Ground Service. Be sure that the shipment is insured for the appropriate value. If uninsured parts are lost, we cannot issue a credit.

PLEASE NOTE: ***Warranty forms should be filled out completely.***

PREVENTIVE MAINTENANCE IS YOUR BEST INSURANCE AGAINST EQUIPMENT FAILURE. BE SURE TO READ THIS MANUAL, ESPECIALLY THE MAINTENANCE, OPERATING AND CAUTION SECTIONS.

**SALSCO, INC., 105 School House Rd.
Cheshire, CT 06410
800-872-5726, 203-271-1682
203-271-2596 (Fax)
sales@salsco.com, www.salsco.com**

WARRANTY CLAIM FORM

SALSCO, INC.
105 School House Rd.
Cheshire, CT 06410

Phone:(203) 271-1682,(800) 872-5726
Fax: (203) 271-2596
Email: s.clark@salsco.com
Website: www.salsco.com

END OWNER

Date Submitted:

Name:	Phone:	Work Order #:
Email:	Fax:	Office Use Only
Address:		Date Rec'd
		Cust ID:
		Salsco WC
		Salsco RA

PURCHASED FROM

Name:	Phone:	Date Approved:
Email:	Fax:	Date Rejected:
Address:		Processed By:
		Dir. Del Report on File: YES NO
		Warranty Card on File: YES NO
		Part(s) Total:

Equipment/Warranty Information (Must be complete)

Purchase Date:	Invoice #	Date Failed:	Labor Total:
			Total Approved:
Model #:	Serial #:	Repair Date:	Approved/Rejected:
			Name:
Hrs Used:	Primary Use:		Reason for Rejection:
Warranty Claim/Work Order#:			

Was a Salsco Return Authorization # issued for repairs or			
Return of Parts?	YES	NO	Suggested Preventative Maint:
Probable Cause of Failure:			

Work Performed/Comments on Repair:			

Shop Labor Rate:						Submitted By:		
Total Labor Hours to Repair:						Printed Name:		
Parts Required for repair								
Salsco Part #: Description:					Qty.	Price Each	Total	Inv #
							\$	
							\$	
							\$	
							\$	

Fill in all information requested on warranty claim form.
INCOMPLETE FORMS CANNOT BE PROCESSED & WILL BE RETURNED
List all parts used. Make sure part numbers are correct. Any parts that you believe to be defective or any parts that break should be retained for possible inspection until after the warranty has been paid or part has been replaced.

SERVICE RECORD

If kept properly, this schedule will help track problems in the future.

Date	Qty.	Part #	Description of Work Done	Hours Used	Total Hours to Date

MODEL # _____ S/N _____

DATE PURCHASED: _____